DISNEY CRUISE LINE

Practically and Perfectly Planned

Your on the go guide to sailing in the most delightful way

START HERE ›

PLANNED WITH CARE BY YOUR **PPV ADVISOR**

WELCOME ABOARD

Let's Plan Some Magic!

I am so thrilled to plan this voyage with you! Keep this guide on your phone for quick answers before and during your cruise.

01 *Before You Sail* 3

- Key Planning Dates 4
- Castaway Club Status 5
- Online Check-In 6
- Check-In Step by Step 7
- What to Pack 8
- Embarkation Day 9
- The Navigator App 10
- Plan Your Day in the App 11
- Dining and Charges 12

02 *Dining* 13

- How Dining Works 14
- Adult Dining and Extras 15

03 *Activities* 16

- Booking Activities 17
- Booking in the App 18
- Booking on the Website 19
- Activities FAQ 20
- Youth Clubs 21

04 *Island Days* 22

- Disney Castaway Cay 23
- Disney Lookout Cay 24

05 *Onboard Life* 25

- Money Onboard 26
- Debarkation Day 27
- Insider Tips 28
- Contact Your Advisor 29

CHAPTER

01

Before You Sail

✦

All the little details that make a big difference.

Key Planning Dates P. 4

Castaway Club Status P. 5

Online Check-In P. 6

What to Pack P. 8

Embarkation Day P. 9

The Navigator App P. 10

"All our dreams can come true, if we have the courage to pursue them."

WALT DISNEY

MARK YOUR CALENDAR

Key Planning Dates

NOW

Download the Navigator app

Log in to your Disney account, link your reservation and share your login with me.

NOW

Gather travel documents

Passports for everyone are strongly recommended. Some sailings need more, like a visa or consent letter. See Online Check-In.

120 OR 90 DAYS BEFORE

Final payment is due

120 days for cruises of 6+ nights, 90 days for 1 to 5 nights. Add travel protection first. Your exact date is in your Tern planning link.

75 TO 123 DAYS BEFORE

Activity booking opens

Midnight Eastern, based on your Castaway Club status. Your cruise must be paid in full.

30 DAYS BEFORE

Royal Gathering

Opens 30 days before sailing for everyone, no matter your Castaway Club status. Free, but reservations are required and spots go fast!

30 TO 40 DAYS BEFORE

Online check-in opens

12:01 AM Eastern, based on your status. Finish at least 2 days before sailing.

3 DAYS BEFORE

Last day to cancel activities

Cancel or change Port Adventures and onboard reservations without a charge.

SAIL DAY

Health questionnaire

Complete it in the app that morning and have your Port Arrival Form ready.

Disney policies and booking windows are subject to change.

KNOW YOUR BOOKING WINDOW

Castaway Club Status

The more you have sailed, the earlier your windows open. The highest status on your reservation sets the window for everyone in your stateroom.

STATUS	SAILINGS	BOOK ACTIVITIES	ONLINE CHECK-IN
First Voyage	0	75	30
Silver	1 to 4	90	33
Gold	5 to 9	105	35
Platinum	10 to 24	120	38
Pearl	25+	123	40
Concierge	any	Earliest*	40

Days before sailing. Windows open at midnight Eastern.
**Concierge guests book through their Concierge team.*

Your exact dates are listed in your Tern planning link, or count back from your sail date.

Keep it active: status can lapse if you don't book or sail at least once every 5 years. Platinum and Pearl guests also receive a Palo dinner credit.

PPV Tip

If something is full when your window opens, keep checking! Plans change and spots open up all the way to sail day.

xo, Your PPV Advisor

PERFECT PLANNING MEANS BEING READY FOR

Online Check-In

What You'll Do

- Upload travel documents and a clear headshot of each guest
- Set up your onboard account with a credit card
- Register kids for the youth clubs
- Choose your port arrival time
- Add flights, emergency contacts and dietary needs
- Save your Port Arrival Form

Have in Hand

- **Travel documents:** a passport for every guest is best. Round trip from a US port without passports? Each child's original birth certificate (no photocopies) plus photo ID for guests 16+. Some sailings need more, like a visa, UK ETA, Singapore Arrival Card or a consent letter for kids traveling without both parents. Ask me!
- A headshot of each guest (no hat, plain background)
- The credit card for onboard charges

Good to know: using Disney transfers or staying in Concierge? Your port arrival time is assigned for you. A pending status until close to sailing is normal.

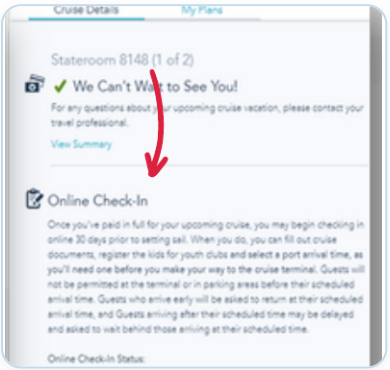
› See it step by step
Screenshots on the next screen

ONLINE CHECK-IN

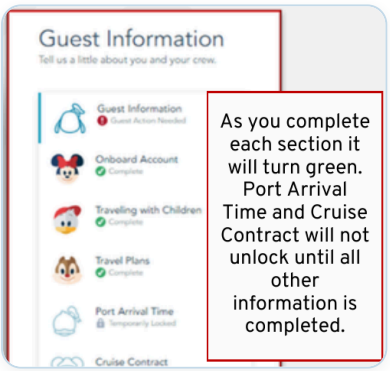
Check-In Step by Step



1. In the app, tap **My Online Check-In**, then **Continue Check In**. It opens the website for you.



2. On the website, find **Online Check-In** under your stateroom.



3. Each section turns **green** as you finish. Port Arrival Time and Cruise Contract unlock last.

PPV tip: log in right when your window opens if a certain port arrival time matters to you.

DON'T LEAVE HOME WITHOUT

What to Pack

Pack the Essentials

- **Cruise casual clothes** plus a light jacket for breezy decks and chilly dining rooms.
- **Dress-up night outfits** (optional) for Pirate Night, Formal, Semi-Formal or theme nights.
- **2 swimsuits** so one can dry. Towels are provided.
- **Sun protection:** reef safe sunscreen, sunglasses and hats.
- **Medications** motion sickness remedies and a small first aid kit.
- **Handy extras:** a lanyard, magnetic hooks, a water bottle and a portable charger.

Leave at home: power strips and extension cords, candles, irons, coolers (small medical coolers are fine), drones and over the door organizers. Selfie sticks must fold to 18 inches or less. Door decorations must be magnetic.
See Disney's full prohibited items list ›

Luggage: each guest may bring 1 carry-on (up to 22 x 14 x 9 inches), 1 personal item and 2 checked bags.

ALL ABOARD!

Embarkation Day

In Your Carry-On

- Port Arrival Form and travel documents
- Medications and valuables
- Swimsuits and sunscreen (checked bags arrive later)
- Chargers

Beverages: each guest 21+ may bring one 750 ml bottle of wine OR 6 beers, unopened, in a carry-on only. Alcohol bought in port is held until the end of the cruise.

At the Port

- Arrive at your port arrival time. Earlier won't get you on sooner.
- Have a little cash to tip the porters.
- Be onboard by the Final Guest Onboard Time.

PPV Tip

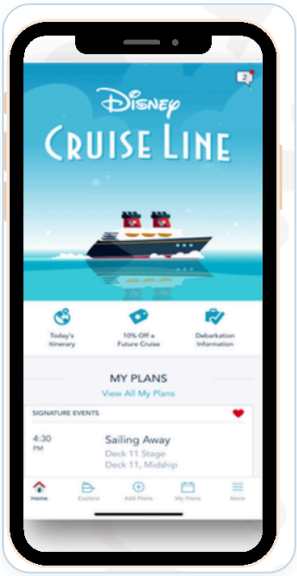
Snap a photo of your stateroom number and Port Arrival Form so they are always on your phone.

xo, Your PPV Advisor

GETTING TO KNOW THE

Navigator App

Before you sail: link your reservation, book activities and dining, complete online check-in and save your Port Arrival Form.



Onboard

Free on the ship Wi-Fi.

- **My Plans:** reservations, with reminders
- **Daily Schedule:** everything happening each day
- **Favorites:** tap the heart for a reminder
- **Dining:** rotation, table and menus
- **Chat:** message your party for free
- **Onboard Account:** track your charges

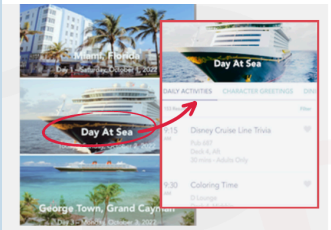
PPV Tip

Make sure every guest with a phone is linked and connected to chat on day one. A crew member can help!

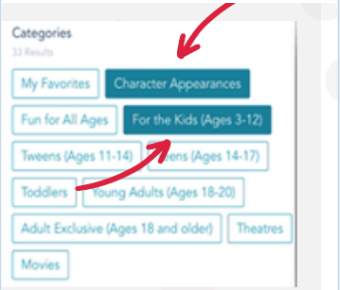
xo, Your PPV Advisor

NAVIGATOR APP

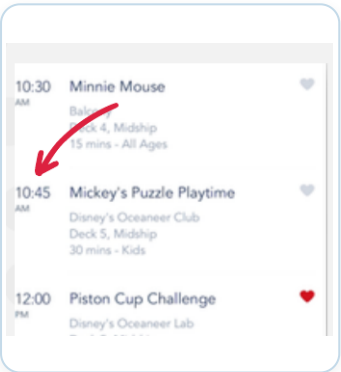
Plan Your Day



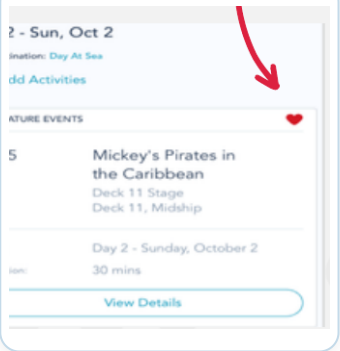
1 Choose a day and see everything happening.



2 Filter by age or your favorites.



3 Scroll the day's schedule.



4 Tap the heart to get a reminder.

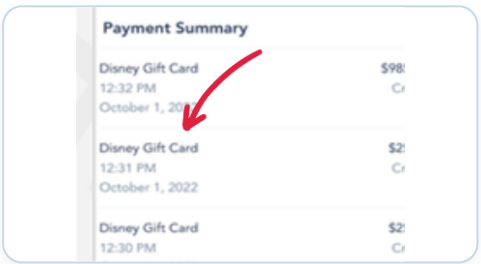
Your saved plans all land in **My Plans**.

NAVIGATOR APP

Dining and Charges



1 See your **dining schedule** and tap **View Menu** to peek at tonight's dinner.



2 Add **Disney Gift Cards** at Guest Services and track your charges anytime.

PPV Tip

Want the kids fed quickly so they can head to the youth clubs? Tell your server their order the night before.

xo, Your PPV Advisor

CHAPTER

02

Dining

From rotational dining to a table for two.

How Dining Works P. 14

Adult Dining and Extras P. 15

"Laughter is timeless, imagination has no age, and dreams are forever."

WALT DISNEY

PERFECT PLANNING MEANS UNDERSTANDING

How Dining Works

Rotational dining

A new main dining room most nights, and your servers rotate with you!

MAIN SEATING	LATE SEATING
about 5:45 PM	about 8:15 PM

Your time stays the same all cruise. Times vary by ship.

- **Included:** dining rooms, quick service, buffet, soft drinks, coffee and juice
- **Extra:** specialty coffee, bottled drinks, alcohol and adult dining
- **Dress-up nights** are optional. Pirate Night is on most sailings.
- **Allergies?** Add them at online check-in and tell your server.
- **Which restaurants?** See the ones on your ship in your Tern planning link.

ROOM SERVICE

Food is included on most ships (alcohol and some packaged items are extra). Order in the app or by stateroom phone, or hang the breakfast door hanger the night before. On Disney Adventure it's $5 per order plus 18% gratuity.

PPV Tip

Room service breakfast on port mornings or coffee before an early excursion is a game changer!

xo, Your PPV Advisor

TABLE FOR TWO

Adult Dining and Extras

ADULT EXCLUSIVE DINING · 18+

- **Palo:** Magic, Wonder, Dream and Fantasy
- **Remy:** Dream and Fantasy
- **Palo Steakhouse and Enchanté:** Wish, Treasure and Destiny
- **Palo Trattoria:** Disney Adventure (kids 10+ may join an adult)

Extra cost. Book in your activity window. Palo is now à la carte.

Other extras: brunch and dessert experiences (where offered), beverage tastings, spa treatments and Bibbidi Bobbidi Boutique.

Good to know: an 18% gratuity is added to bar, spa and premium dining checks. Cancelling Palo with less than 24 hours notice may result in a charge.

PPV Tip

Platinum and Pearl guests receive a Palo dinner credit. Celebrating? Mention it when you check in!

xo, Your PPV Advisor

Pricing and availability are subject to change.

CHAPTER

03

Activities

Port Adventures, onboard fun and youth clubs.

Booking Activities P. 17

Booking in the App P. 18

Booking on the Website P. 19

Activities FAQ P. 20

Youth Clubs P. 21

"The way to get started is to quit talking and begin doing."

WALT DISNEY

READY TO RESERVE

Booking Activities

- Your cruise must be **paid in full**
- Your window opens at midnight Eastern based on your Castaway Club status
- Charges post to your onboard account once you sail
- **Cancel up to 3 days before sailing** at no charge. Not sure? Book it!

PREFERRED
Booking in the App
P. 18

OR
Booking on the Website
P. 19

Grayed out? That guest doesn't meet the age requirement or already has plans at that time.

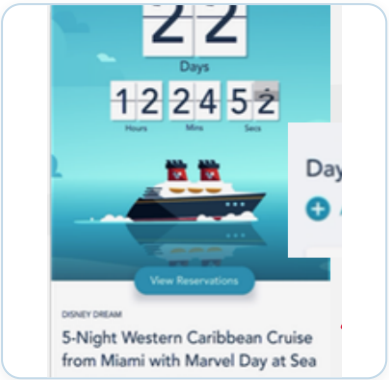
PPV Tip

Sailing on Disney Adventure? It has no ports of call, so plan onboard activities instead.

xo, Your PPV Advisor

PREFERRED

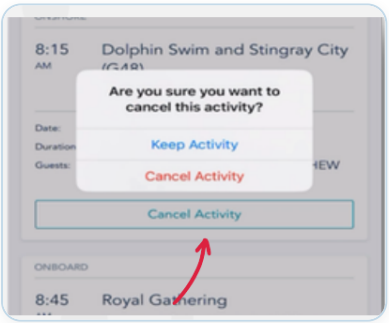
Booking in the App



1. Open the app, tap **View Reservations**, find your day and tap **+ Add Activities**.



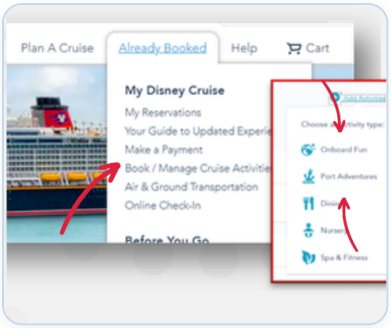
2. Pick the activity and check who is going. Grayed out means an age or schedule conflict.



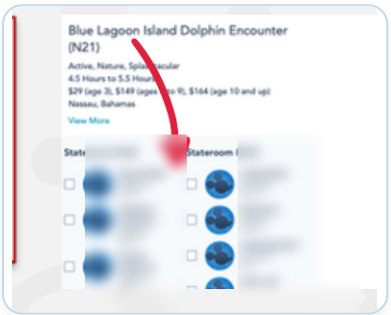
3. Changed your mind? Go back to **My Plans** and tap **Cancel Activity** at least 3 days before sailing.

OR USE

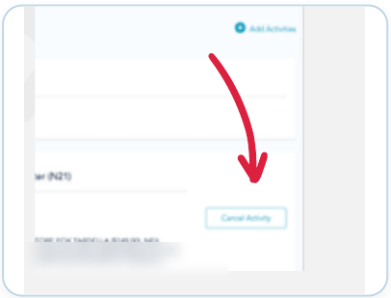
Booking on the Website



1 Log in, tap **Already Booked**, then **Book/Manage Cruise Activities** and pick the type.



2 Choose who is going from every linked stateroom.



3 Need to cancel? Do it from the same page, at least 3 days before sailing.

YOUR QUESTIONS ANSWERED

Activities FAQ

1. *What can I book ahead?*
   Port Adventures, adult dining, spa, nursery time, island cabanas and special experiences.

2. *What is included?*
   Shows, pools, youth clubs, character meet and greets, and themed days like Marvel or Pixar Day at Sea on select sailings.

3. *Something is full?*
   Keep checking up to sail day, then visit the Port Adventures Desk onboard.

4. *Changed your mind?*
   Cancel or change up to 3 days before sailing without a charge.

5. *Royal Gathering?*
   Free with a reservation. Opens 30 days before sailing for everyone, no matter your status. Once per guest, per cruise.

6. *Halloween or holiday sailings?*
   Halloween on the High Seas and Very Merrytime Cruises are included. Nothing extra to book!

Disney policies are subject to change.

FUN FOR EVERY AGE

Youth Clubs

It's a Small World Nursery

Extra cost, reservations required

6 months to 3 years

Oceaneer Club and Lab

Included

Ages 3 to 10

Edge

Included

Ages 11 to 14

Vibe

Included

Ages 14 to 17

Register kids during online check-in (or onboard) and set a pickup password. Open house times on embarkation day let the whole family tour the clubs.

PPV Tip

Many kids beg to go back every day! Check the daily schedule for character visits and special club events.

xo, Your PPV Advisor

CHAPTER

04

Island Days

Sun, sand and a little extra magic.

Disney Castaway Cay P. 23

Disney Lookout Cay P. 24

"It's kind of fun to do the impossible."

WALT DISNEY

ISLAND TIME AT

Disney Castaway Cay

FAMILY FUN

Family Beach, Snorkeling Lagoon, Pelican Plunge (must be able to swim), Spring-a-Leak splash pad, Scuttle's Cove for ages 3 to 10 and The Hideout for teens.

ADULTS · 18+

Serenity Bay, plus Hangar 98 BBQ.

DINING · INCLUDED

Cookie's BBQ and Cookie's Too. Drinks at the bars are extra.

EXTRAS TO BOOK

Cabanas, massages, snorkel, float and bike rentals and stingray encounters. Cabanas go fast!

Bring: Key to the World card, ID, sunscreen and water shoes. Towels are provided. Cash for the Post Office.

PPV Tip

Take the tram or the scenic walk, and try the Castaway Cay 5K. Grab a route at Guest Services!

xo, Your PPV Advisor

ISLAND TIME AT

Disney Lookout Cay

At Lighthouse Point, Eleuthera, on select Bahamas sailings.

GETTING THERE

The ship docks at a long pier. Walk about 10 to 15 minutes (cart help is available), then hop on the tram.

FAMILY FUN

Mabrika Cove celebrating Bahamian culture, Family Beach, Rocky Point, Sebastian's Cove kids club area and Rush Out Gush Out water play.

ADULTS · 18+

Serenity Bay with its own BBQ.

DINING · INCLUDED

True-True BBQ, True-True Too BBQ and Sandsational Smoothies.

Good to know

Ocean swimming can close at times for weather or currents. Cabanas, rentals and hair braiding are available too!

xo, Your PPV Advisor

CHAPTER

05

Onboard Life

✦

Everything you need from sail away to farewell.

Money Onboard P. 26

Debarkation Day P. 27

Insider Tips P. 28

Contact Your Advisor P. 29

"Here you leave today and enter the world of yesterday, tomorrow and fantasy."

DISNEYLAND PLAQUE

PERFECT PLANNING MEANS UNDERSTANDING

Money Onboard

Cashless ship: charges go on your Key to the World card (or wristband, if your sailing uses one) in US dollars. Track them in the app.

YOUR FOLIO

Your folio is your onboard account: every charge, credit and gratuity in one place. Open **Onboard Account** in the Navigator app to check it every day or two, and visit Guest Services before your last night with any questions.

- Your card on file is charged as your balance builds and at the end of the cruise.
- Disney Gift Cards and cash can be applied at Guest Services.
- Bring a little cash for porter tips, room service tips and the Castaway Cay Post Office.

GRATUITIES

$16 per guest, per night

$27.25 in Concierge. Added automatically unless prepaid. Covers your dining team and stateroom host.

An 18% gratuity is added to bar, spa and premium dining checks.

Pricing and availability are subject to change.

UNTIL NEXT TIME

Debarkation Day

1. **The night before:** set checked bags outside your door by the time your stateroom host shares. Keep a small bag for overnight items.
2. **Carry your own bags?** Choose self assist walk off.
3. **Breakfast** is in your assigned dining room, or grab a bite at the buffet.
4. **Review your account** in the app before you go.
5. **Have travel documents ready** for customs.

PLACEHOLDERS

Book your next cruise onboard! A $250 deposit per stateroom holds savings on a future sailing within 24 months: 10% off most voyage fares, more on select sailings. Fully refundable until you pick your sailing.

PPV Tip

Booked a placeholder? Let me know right away so it's linked to me as your travel advisor and I can help you pick your next sailing!

xo, Your PPV Advisor

A LITTLE EXTRA PIXIE DUST

Insider Tips

1. **Swimsuit** in your carry-on.
2. **Magnetic hooks** keep things tidy.
3. **Order kids dinner** the night before.
4. **Heart events** in the app for reminders.
5. **Keep checking** for full activities.
6. **Celebration buttons** make it extra magical.
7. **Explore the app** on day one.
8. **Book cabanas** the minute your window opens.
9. **Port Arrival Form** handy in your carry-on.

PPV Tip

Celebrating something? Wear your button! Crew members often share a little extra magic when they spot one.

xo, Your PPV Advisor

WE'RE HERE FOR YOU!

Contact Your Advisor

Practically Perfect Vacations

Questions before or during your cruise? Reach out anytime!

YOUR ADVISOR

CALL OR TEXT

EMAIL

INSTAGRAM

Bon voyage!

We can't wait to hear all about it.

xo, Your PPV Advisor